SUNY ORANGE CC COLLEGE

SUNY Orange: IT Governance - Information Technology Master Plan - Executive Summary

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Executive Summary

This document is used to describe the IT Master of SUNY Orange for the following Academic/Fiscal Years:

1. 2006-2007
2. 2007-2008
3. 2008-2009

The SUNY Orange IT Master Plan represents a three-year view of the college's high level Information Technology (IT) goals and objectives. It will be updated annually to reflect both the emerging requirements of the SUNY Orange Community and status of projects in progress. This will ensure that the IT goals and objectives identified stay closely aligned with the college's vision, mission and values and supports the Academic, Enrollment, Development, Facilities and CAPE Master Plans, as well as to address Middle States requirements.

It is important to note that this document will list IT related projects currently underway for justification/prioritization. All IT goals, objectives and projects documented and contained herein will be relevant to the themes outlined in the Orange County Community College - STRATEGIC PLAN (2005), as follows:

- Improve students' persistence and academic success so that their experiences at the College will be richly rewarding;
- Provide opportunity for all citizens by expanding the variety of programs and services through improved geographic accessibility; a
- Increase the effectiveness of all College operations in order to fulfill our promise to use public resources more efficiently.

Technology Vision for SUNY Orange

*The Information Technology of SUNY Orange is leading edge and supports teaching and learning environments everywhere/anytime with what is termed as "eLearning**[1]**", which has the following attributes:*

- ***Supports** …quality teaching and learning communities;*
- ***Learning** …skills, knowledge, attitudes for success;*
- ***Environments** …enabling effective learning accessible to all;*
- ***Everywhere** …students learn in local and global environments;*
- ***Anytime** …in a person's day, career, and life.*

The Information Technology at SUNY Orange supports the day to day needs of organizational constituents in terms of:

- *De-centralized access: To provide access and support to information, anytime/anywhere, to all college students, faculty and staff for their day-to-day needs and decision making processes.*
- *Centralized Administration: To effectively and efficiently provide and support information management solutions for any and all organizational functions. All organizational applications meet the operational, managerial, and strategic information needs of the person, unit, department and institution. All IT hardware, software and services are standardized, safe, accessible, and reliable/continuous.*
- *Future Growth: To be flexible and adaptable, being able to integrate all organizational systems and applications in order to meet future IT & information access demands.*

[1] eLearning: also known as ***Distributed Learning (DL)***, which encompasses learning across the entire time/place spectrum, both in-person courses/classes and on-line courses/classes.

IT Master Plan GOALS

1. Enhance and continually upgrade the technological environment in support of the organizational mission, divisions, units and departments.

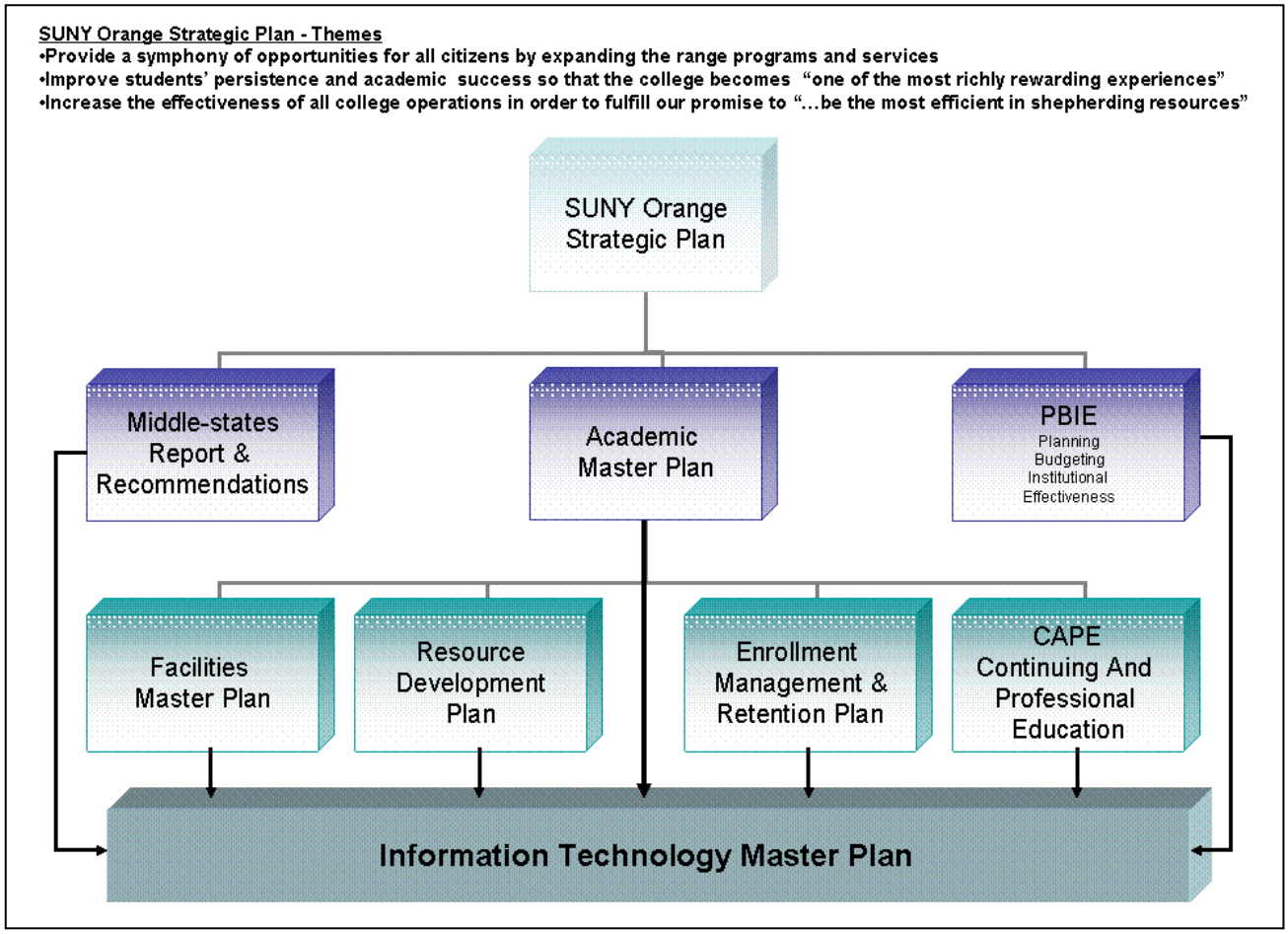
2. IT will be managed and measured as per the latest best practices, methodologies, processes and procedures. These include CMM (Capability Maturity Matrix) and COBIT (Control Objectives for Information and related Technology).

3. Optimized information access that is safe and secure, available anytime, anywhere.

4. Future Growth: To be flexible and adaptable, being able to integrate both academic technology and applications with non-academic (administrative) technology and applications in order to meet future information access demands.

5. Establish/foster internal and external partnerships and collaborations in order to advance the information technology of the organization as well as to advance the college as per the SUNY Orange Strategic Plan.

6. IT Funding Maximization

IT Master Plan – Foundational to the Organization

As illustrated below the IT Master Plan is foundational to all that SUNY Orange will be doing into the future. The chart illustrates how other plans developed influenced the creation of the SUNY Orange IT Master Plan.